



ISO 9001:2015 Introduction

Introduction to Quality Management Systems (QMS) based on ISO 9001:2015

Why should you attend?

ISO 9001 Introduction is a one-day training course which introduces you to the basic concepts of quality, quality management, and ISO 9001 requirements for a quality management system (QMS). Moreover, this training course shows the highlights the benefits of a QMS and concludes with a section containing useful guidance on the certification of the QMS.

Who should attend?

This training course is intended for:

- Individuals seeking a simplified introduction to quality, quality management, and ISO 9001
- Consultants, advisors, and professionals wishing to get acquainted with ISO 9001 requirements for a QMS
- Personnel responsible for managing, maintaining, and improving the quality of the products and services in an organization
- Professionals aspiring to pursue a career in quality management

Learning objectives

By the end of this training course, the participant will:

- Understand the main concepts and definitions related to quality
- Understand the structure and elements of a QMS based on the requirements of ISO 9001

Course agenda

DURATION: 1 DAY

This one-day training course is comprised of the following sections:

- Training course objectives and structure
- Standards and regulatory frameworks
- Fundamental concepts and principles of quality management
- An overview of ISO 9001 requirements – Clauses 4 to 10
- Preparation for the certification audit
- Closing of the training course

Prerequisites

- None

Examination

- None

Certification

- None

General information

- PECB will provide over 100 pages of instructional materials containing explanations, guidelines, and practical examples.
- An attestation of course completion worth 7 CPD (Continuing Professional Development) credits will be issued to participants who attend the training course.