



## **PECB Certified ISO 21001** Lead Implementer

**Master the implementation and management of Educational Organizations Management Systems (EOMS) based on ISO 21001**

### **Why should you attend?**

The ISO 21001 Lead Implementer training course enables you to develop the necessary competencies to support an educational organization in planning, implementing, managing and maintaining a management system for educational organizations (EOMS) based on the requirements of ISO 21001. During this training course, you will explore the different components of an EOMS, including the EOMS policy and objectives, procedures, performance evaluation, management commitment, internal audit, management review and continual improvement.

After completing this course, you can sit for the exam and apply for a “PECB Certified ISO 21001 Lead Implementer” credential. A PECB Lead Implementer Certificate shows that you have understood the fundamental methodologies, requirements, framework and management approach.



## Who should attend?

- Individuals involved in Educational Management and Administration
- Individuals involved in the development and provision of educational products and services
- Individuals seeking to gain knowledge about the main processes of Educational Organizations Management Systems (EOMS)
- Individuals interested to pursue a career in the field of education
- Individuals seeking to contribute to the field of education and standardized management systems in educational organizations

## Course agenda

Duration: 5 days

### Day 1 | Introduction to ISO 21001 and initiating the implementation of the EOMS

- Section 01: Course objectives and structure
- Section 02: Standards and regulatory frameworks
- Section 03: Fundamental principles and concepts of ISO 21001
- Section 04: Context of the organization
- Section 05: Scope of the EOMS

### Day 2 | Planning the implementation of the EOMS

- Leadership, commitment and policy
- Objectives of the EOMS
- Risks and opportunities
- Resources and competence

### Day 3 | Implementing the EOMS

- Awareness and communication
- Documented information
- Operational planning and control
- Design and development of educational products and services
- Control of externally provided processes, products and services
- Delivering and controlling the educational products and services

### Day 4 | Monitoring, measuring and continually improving the EOMS

- Monitoring and measuring, and performance evaluation
- Internal audits
- Management reviews
- Treatment of nonconformities
- Continual improvement
- Preparing for the certification audit
- Certification process and closing the training

### Day 5 | Certification Exam



## Learning objectives

- Understand the fundamental concepts and principles for an EOMS, as defined by ISO 21001
- Understand the elements and operations of an Educational Organizations Management System and their principal processes
- Recognize the correlation between ISO 21001, ISO 9001 and other standards and regulatory frameworks
- Understand the approaches, methods and techniques used for the implementation and management of an EOMS based on ISO 21001

## Examination

Duration: 3 hours

The “PECB Certified ISO 21001 Lead Implementer” exam fully meets the requirements of the PECB Examination and Certification Programme (ECP). The exam covers the following competency domains:

- Domain 1** | Fundamental principles and concepts of a Management System for Educational Organizations (EOMS)
- Domain 2** | Educational Organizations Management System (EOMS)
- Domain 3** | Planning the EOMS implementation based on ISO 21001
- Domain 4** | Implementing the EOMS based on ISO 21001
- Domain 5** | Performance evaluation, monitoring and measurement of the EOMS based on ISO 21001
- Domain 6** | Continual improvement of the EOMS

For more information about exam details, please visit [Examination Rules and Policies](#).



## Certification

Upon the successful completion of the exam, you can apply for the credential shown on the table below.

For more information about ISO 21001 certifications and the PECB certification process, please refer to the [Certification Rules and Policies](#).

**The requirements for the PECB Lead Implementer Certification are:**

Credential	Exam	Professional experience	MS project experience	Other requirements
<b>PECB Certified ISO 21001 Provisional Implementer</b>	PECB Certified ISO 21001 Lead Implementer exam or equivalent	None	None	Signing the PECB Code of Ethics
<b>PECB Certified ISO 21001 Implementer</b>	PECB Certified ISO 21001 Lead Implementer exam or equivalent	<b>Two years:</b> One year of work experience with educational organizations	Project activities: a total of 200 hours	Signing the PECB Code of Ethics
<b>PECB Certified ISO 21001 Lead Implementer</b>	PECB Certified ISO 21001 Lead Implementer exam or equivalent	<b>Five years:</b> Two years of work experience with educational organizations	Project activities: a total of 300 hours	Signing the PECB Code of Ethics
<b>PECB Certified ISO 21001 Senior Lead Implementer</b>	PECB Certified ISO 21001 Lead Implementer exam or equivalent	<b>Ten years:</b> Seven years of work experience with educational organizations	Project activities: a total of 1,000 hours	Signing the PECB Code of Ethics

## General information

- Certification and examination fees are included in the price of the training course
- Training material containing over 450 pages of information and practical examples will be distributed
- A participation certificate of 31 CPD (Continuing Professional Development) credits will be issued
- In case of exam failure, you can retake the exam within 12 months free of charge